



WESTERN CHILD AND ADOLESCENT HOSPITAL CAREER OPPORTUNITY

Applications are invited from suitably qualified persons for the position of:

MEDICAL SOCIAL WORKER (HPC/MSW 1)

One (1) Position

(Salary Scale \$3,759,184 - \$4,468,488) per annum

The **Western Child and Adolescent Hospital**, under the Western Regional Health Authority (a Statutory Body under the Ministry of Health & Wellness) is currently seeking to employ one (1) **Medical Social Worker (HPC/MSW 1)**. Under the direct supervision of the Senior Medical Social Worker, the incumbent will be responsible for conducting comprehensive social investigations in order to help patients understand their illness or condition and provide them with information about the resources available to them to cope with the emotional, financial and social needs that arise with a diagnosis.

KEY RESPONSIBILITIES WILL INCLUDE:

- Conduct comprehensive social investigations to help patients understand their illness or condition.
- Assess the social, emotional and economic factors relevant to medical diagnosis and treatment and communicate these to other members of the health team.
- Utilize therapeutic casework or group work to resolve psychosocial issues that may be causing strain/distress, which may delay response to medical treatment.
- Incorporate psycho-educational sessions to help patients and their relatives to understand, accept and adjust to medical diagnoses and or disabilities.
- Implement Psychosocial Support Groups to address stress management, positive coping mechanisms and other topics that help to promote healthy living.
- Provide patients and their families with information on how to access and benefit from social safety nets and community programmes.
- Conduct home visits and follow-up calls to patients and other relevant persons/places to make social assessments.
- Assist patients in procuring medical and surgical supplies necessary for maintenance or reasonable health and mobility through available aids.
- Inform the relevant authorities of cases of abandonment, child abuse and neglect and see to the appropriate follow-up of cases.
- Establish relationships with the relevant state agencies concerned with the health and welfare of children and utilize their services in the interest of patients and their families.
- Identify, communicate and coordinate with public, voluntary and private agencies for available resources to assist with the needs of patients.
- Advise the Senior Medical Social Worker/Senior Medical Officer/Hospital Administrators of the social needs of patients and the expansion or establishment of services to meet the needs.
- Provide counselling and make referrals to appropriate agencies for survivors of abuse or human trafficking.
- Conduct introduction of Law Enforcement Officers and other external stakeholders on and sensitization on Public Health practices and other related information during training sessions.
- Update and maintain the social cases database.
- Coordinate with the relevant health teams and external stakeholders to relocate patients who have been abandoned.
- Perform other duties assigned from time to time by the Senior Medical Social Worker.

SPECIAL CONDITIONS ASSOCIATED WITH THE JOB:

- May be required to work beyond normal working hours, weekends and public holidays.
- Maybe exposed to severe or complex social conditions of patients.
- May be required to do home visits.
- May be required to travel within and outside of the parish.
- May be required to respond to crises outside of normal working hours.

QUALIFICATION & EXPERIENCE:

- Bachelor of Science Degree in Social Work.
- Minimum of two (2) years of experience in the public health system.

SPECIFIC SKILLS/KNOWLEDGE REQUIRED:

- Excellent interpersonal and communication skills.
- Excellent organization, coordination and problem-solving skills and techniques.
- Proactive work attitude and ability to work under pressure and on own initiative.
- Display sensitivity and empathy to the needs and feelings of patients.
- Sound knowledge of the relevant agencies to support patients in need.
- Excellent knowledge of the scope and methods of social work.
- Basic knowledge of medical terminologies.
- Strong crisis intervention skills.

Application letter along with a detailed resume should be sent no later than

October 23, 2026 to:

**The Manager, Human Resource Management and Development
Cornwall Regional Hospital
P.O. Box 900
Mt. Salem
Montego Bay, St. James
Email: wcahjobs@wrha.gov.jm**

ONLY SHORTLISTED APPLICATIONS WILL BE CONTACTED